



VILLAGE OF WELLINGTON

2024 Advanced Metering Infrastructure Project

Community Advanced Notice

July 26, 2024

What is Changing?

This year, the Village of Wellington will be replacing its utility usage metering system for each property. Most of the aging meter infrastructure has exceeded its useful life cycle and needs to be replaced. The Village will be replacing these old meters with an AMI (advanced metering infrastructure) water meter and electric meter at no cost to residents.

Why are we doing this?

This system update will help us better serve you, by providing more timely responses to outages, by helping us restore power and water services with greater accuracy at the point of service disruption, to help communicate with residents regarding any leak detections that could cost hundreds of dollars if left undetected, to provide readings with a higher degree of accuracy and speed, and to help residents better understand how they can save money through utility usage planning.

AMI Provider Information & Meter Installation Scheduling – Fall of 2024

Late last year, the Village performed a competitive bidding process and selected the best provider for our project: Eaton Corporation. Eaton, along with its Water Meter Provider: Neco Water, will begin scheduling contractor installation appointments with each resident this fall, once all the meters have arrived. They are currently estimated to arrive in **September**. We anticipate installations to begin shortly thereafter. Teams will install both water and electric meters at the same time.

Next Communication & Contact Information

The Village is creating a Frequently Asked Questions document that will be sent in an upcoming utility billing mailer, as well as posted on our website and Facebook pages.

After we issue the FAQ, you will then be notified by Eaton/Neco regarding installation scheduling. For any questions, please do not hesitate to contact us at the information provided below.

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